



# Lake Livingston Water Supply Corporation

1930 N Washington Ave, Livingston TX 77351

(936) 327-3107



## Water Leak Repair Adjustment Application

Lake Livingston Water Supply Corporation allows single-family residential account holders to apply for a credit adjustment for repairing a leak, providing the customer:

- Submits the signed application within sixty (60) days of the repairs being completed, and
- Provides copies of the repair receipts or paid for in full invoice a licensed repair company.

**Please complete the entire form; and any missing information may delay the processing of this application or cause the application to be declined.**

Name (as listed on account): \_\_\_\_\_

Service Address: \_\_\_\_\_

Account Number: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Date range of the increased billing caused by the leak (dates as printed on the bill): \_\_\_\_\_

- \* Date of repairs: \_\_\_\_\_
- \* Description of repairs: \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

Signature of account holder: \_\_\_\_\_ Date: \_\_\_\_\_

- If eligible, up to two consecutive billing periods are affected by the leak which may receive an adjustment equal to 50 percent of the difference above the average water usage. An average of six months of usage prior to the leak or prior years' usage relevant to the season will be used to determine the adjustment.
- It is possible it could take up to two billing cycles after the repair to ensure all leaks are sufficiently repaired and usage return to average use.
- The adjustment will be applied as a credit to your account.
- Accounts which receive a leak adjustment are no longer eligible for a water leak repair adjustment within the next 12 months.

**Send the completed application signed with the required documentation within 60 days of the end date for the service period in question via one of the following methods:**

Email: [customerservice@llwater.net](mailto:customerservice@llwater.net)

Fax: Attn: Billing Department  
(936) 327-8959

Mail: Lake Livingston Water Supply Corp.  
Attn: Billing Department  
PO Box 1149  
Livingston, TX 77351