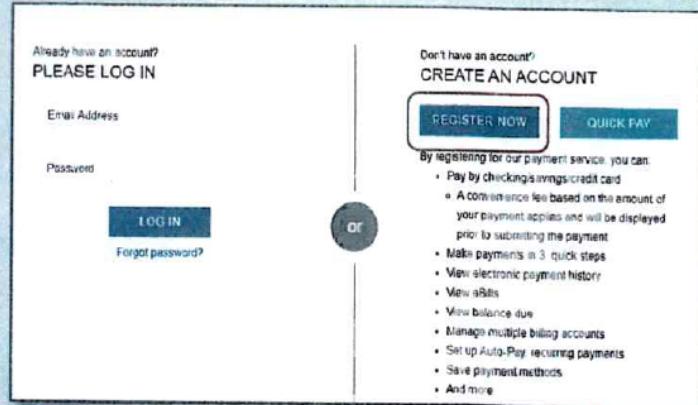


# how to:

## REGISTER TO PAY ONLINE OR VIEW YOUR BILL ONLINE

### Step 1.

On your first visit, click on "Register Now." On future visits, you can log in with your credentials with the fields to the left.

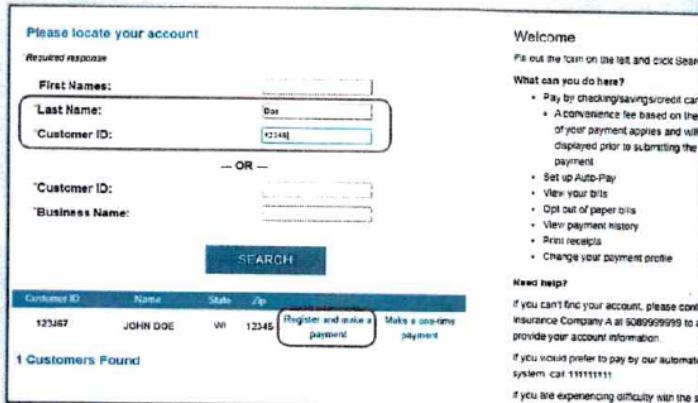


The image shows a registration and login interface. On the left, there is a "PLEASE LOG IN" section with fields for "Email Address" and "Password", and a "LOGIN" button. Below the login button is a "Forgot password?" link. In the center, a "or" button separates the login section from the registration section. On the right, there is a "CREATE AN ACCOUNT" section with a "REGISTER NOW" button and a "QUICK PAY" button. Below these buttons is a list of benefits for registering:

- Pay by checking/savings/credit card
- A convenience fee based on the amount of your payment applies and will be displayed prior to submitting the payment
- Make payments in 3 quick steps
- View electronic payment history
- View bills
- View balance due
- Manage multiple billing accounts
- Set up Auto-Pay, recurring payments
- Save payment methods
- And more

### Step 2.

Enter your last name & customer ID and click "Search." Click "Register and make a payment" from the results that populate below.



The image shows a search and account locate interface. On the left, there is a "Please locate your account" section with fields for "First Names" (Last Name: Doe, Customer ID: 12345) and "Customer ID" (Business Name: ). Below these fields is a "SEARCH" button. In the center, there is a table showing search results for "1 Customers Found": Customer ID 12345, Name JOHN DOE, State WI, Zip 12345. There are buttons for "Register and make a payment" and "Make a one-time payment". On the right, there is a "Welcome" section with a list of what can be done:

- Pay by checking/savings/credit card
- A convenience fee based on the amount of your payment applies and will be displayed prior to submitting the payment
- Set up Auto-Pay
- View your bills
- Opt out of paper bills
- View payment history
- Print receipts
- Change your payment profile

Below this is a "Need help?" section with links to contact information and a "If you are experiencing difficulty with the system, call 11111111" link.

### Step 3.

Fill out the requested info and click "Save." Congrats! You're now registered to make a payment or view your bills online.



The image shows a registration and account creation interface. It features fields for "Email Address" (jdoe@gmail.com), "Confirm Email Address" (jdoe@gmail.com), "Password" (\*\*\*\*\*), "Confirm Password" (\*\*\*\*\*), "Secret Question" (What was your first pet's name?), "Your Answer" (Fido), and "By selecting Save, you agree to our Terms & Conditions." At the bottom are "CANCEL" and "SAVE" buttons.

*Note - If you have any questions on registering or viewing your bills online, please call PSN at 866-917-7368. If you have questions regarding the amount of your bill or your account number, please contact your utility office directly.*